

## Tutorial on the Plan Generated by the SPACE Environment

SPACE ([www.space4ict.com](http://www.space4ict.com)) is a computer aided planning environment that produces a comprehensive plan for Smart Hubs. The plan is stored as a set of artifacts in a Business Intelligence Center (BIC), shown in Figure 1. A quick walk through of BIC is highly recommended as an educational experience because many of these artifacts can be further expanded and used to add value to the Smart Hub.

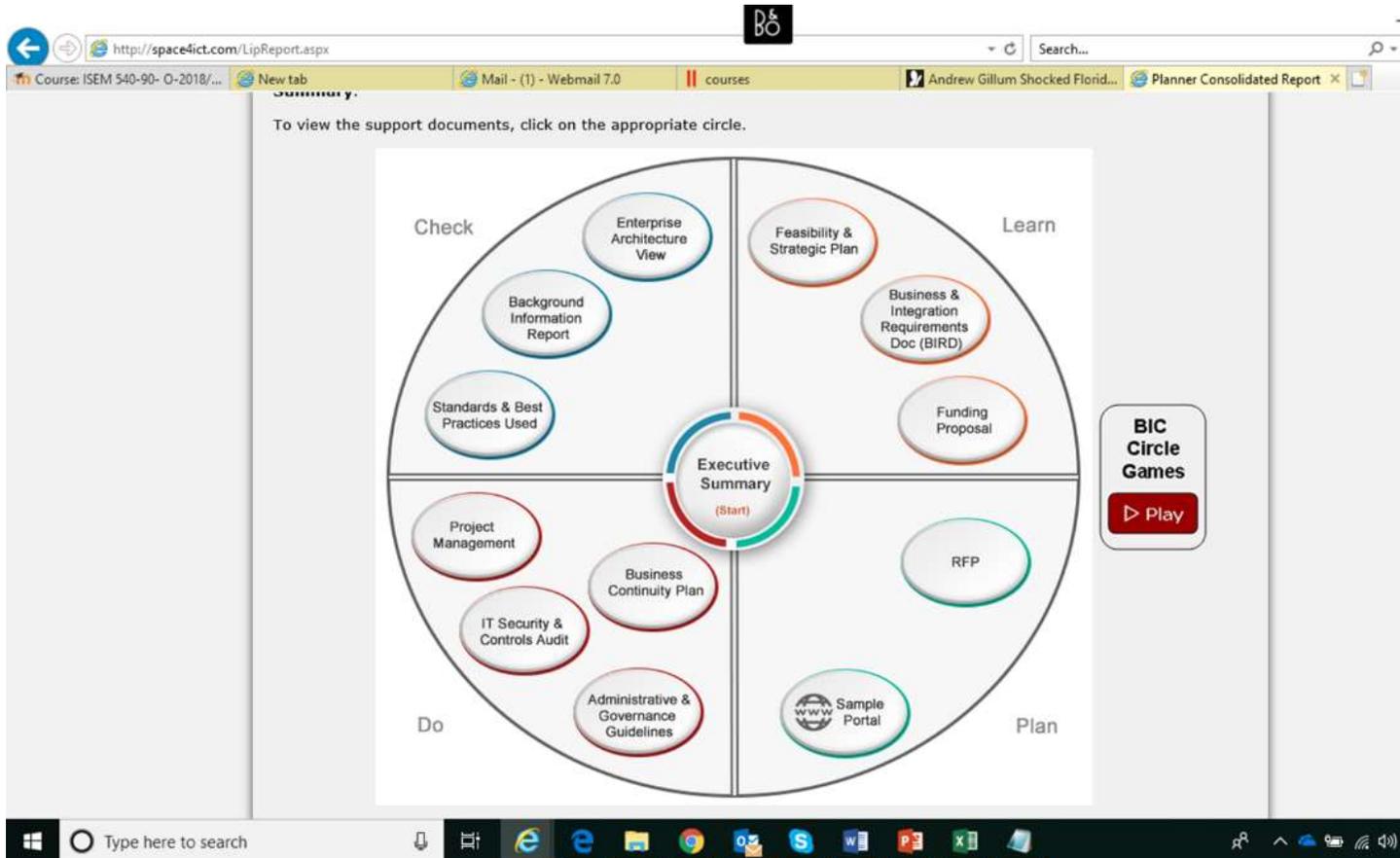


Figure 1: Sample Business Intelligence Center (BIC)

The user of SPACE ePlanner selects a service (e.g., mobile health clinic) for a given country (e.g., Nepal) and generates the following artifacts that are stored in the BIC:

- Executive Summary (Center of the BIC Circle)
- Feasibility & Strategic Planning Report that shows the vision with business/technical justification
- Requirements documents for system development
- Business plan (funding proposal) that can be used to obtain funding
- Standardized RFPs (Requests for Proposals) that can be used to attract vendors for bidding

- Sample portal that is directly plugged into the smart hub
- Project management, policies and procedures, disaster recovery and needed governance guidelines
- Education, training and public awareness campaigns needed for success
- Enterprise architecture (EA) views and suggested standards and best practices

These artifacts, displayed graphically below, cover the entire Learn-Plan-Do-Check cycle, and are produced *in less than an hour*. These artifacts directly populate the smart hubs and also serve as an extensive checklist that helps the users to succeed in launching and managing smart hubs. As indicated by Gawande in his best-selling book “The Checklist Manifesto: How to Get Things Right”, a checklist is a very powerful tool for successful execution of projects. These artifacts are also used extensively in the hub master training and capacity building program.

### **Suggested Learning Exercises to Review Sample BIC Artifacts for this [Sample BIC Link](#):**

**Exercise 1:** Click on the sample BIC Link and answer the following questions (answer as many as you can):

- What is the name of this service
- What are the reports mentioned in the Executive Summary
- Review the Feasibility Study Report and identify 3 pieces of information that you found useful
- Review the Funding Proposal Report and suggest how this report can be modified to develop an actual funding proposal
- Review the BIRD Report and identify 3 pieces of information that you found useful
- Review any 2 reports from the “Do” section and identify 2 pieces of information that you found useful in each report.
- Review any report from the “Learn” section and identify 3 pieces of information that you found useful in this report

**(Optional) Exercise2:** Now find the BIC report for your Hub, if any, and repeat Exercise1 for your Hub BIC. Then determine which reports you can use to run your Hub better.