# **UN ICT4SIDS Partnership**

## Invitation to Launch Smart Hubs for Rapid Implementation of SDGs in your Location

This is an invitation to launch a Free Pilot Project that will focus on Smart Hubs for rapid implementation of SDGs in your location. This 3-6 months Project is based on the following phases shown in Figure 1.

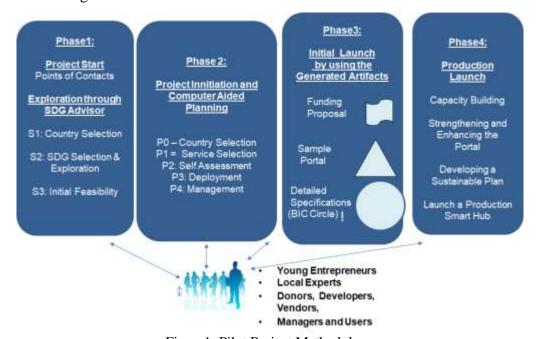


Figure 1: Pilot Project Methodology

### PHASE1: Computer Aided Feasibility Study (Conducted by using the SDG Advisor)

A Pilot Project is initiated by a User (e.g., SIDS, LDC or any other) by sending an email to Dr Umar at <a href="mailto:umar@amjadumar.com">umar@amjadumar.com</a> (Subject: Smart Hub Pilot Project), explaining the main objective of the Pilot Project.

- The pilot project is limited to a maximum of 3 hubs, duration is up to 6 months at no cost (no money exchanges hands).
- Points of Contact (POC) are appointed for the Project from the User as well as ICT4SIDS side after some email exchanges and possibly a phone/skype chat to clarify the goals and expectations.
- We request that you visit the ICT4SIDS Partnership site at <a href="www.ict4sids.com">www.ict4sids.com</a> site and familiarize yourself with the basic capabilities, especially the SDG Advisor, of the site by viewing videoclips and reviewing the basic documents posted on the learning corner.
- We will initiate the pilot project by sending the User POC a rough plan of action and Free Login ID-PW so that the User can start using the SDG Advisor.

Phase 1 of our methodology conducts a quick feasibility study by using the SDG Advisor and then helps a user to select and launch low cost but high impact pilot projects. The SDG Advisor guides the users to answer the following questions:

- What is the status of my country/region (good/bad) for SDGs of interest
- What type of services could improve the needed status
- What are the costs versus benefits of launching a service and which services are low cost but high benefit within the local context

Phase1 typically concludes in 1-2 weeks. The POCs (SIDS and ICT4SIDS) fill out the information shown in Table1 (about 12 questions) and sign this form to launch agreed upon Smart Hubs for the Pilot Project.

## PHASE2 (Computer Aided Planning and Hub Generation)

- The Computer Aided Planning, initially conducted by the ICT4SIDS staff, can be completed within a day and produces an executive summary, a funding proposal and a working prototype of the selected Hub(s) as shown in Figure 1
- After the first Planning run, the POC is given extensive training and support may use the SPACE Planning Toolkit to generate own hubs.

#### PHASE 3 and 4:

- **Familiarization:** The Customer POC reviews the outputs produced by SPACE. The POCs, and other invited individuals, conduct a detailed walkthrough of the outputs produced by SPACE and determine what can be used quickly
- **Initial Portal Launch**: The Demo Portal is modified to provide initial services that can be offered to the users ((e.g., training materials, mobile apps, basic advisory services, etc).
- Extensions and Use: The Demo Portal is converted into an operational portal through several refinements and extensions based on the user feedback.
- Project Conclusion (3-6 months after Project Start):
  - Identification of funding and partnership opportunities
  - Development of a detailed plan for future deployments and expansions

### TEAM FORMATION AND KEY QUESTIONS TO GET STARTED

### **ICT4SIDS** Team:

- Dr Amjad Umar (ICT4SIDS POC): email = <u>umar@amjadumar.com</u>, Phone = 717-901-5141
- Customer Support (TBD), email:
- Technical Support (TBD): email:

User Team for Island or Country: \_\_\_\_

- Main POC (Name, email, Phone):
- Additional Members, if any (Name, email, Phone):

# **Table1: KEY QUESTIONS TO GET STARTED**

P0 (Country/Region Specification): What is the region/country involved \_\_\_\_

P1 (Service Specification)	Hub Sector and Service (SDG Goal)
• What is the SDG Goal number (e.g., 1, 2, 3,,,17) and/or name of a sector your Hubs will focus on (e.g., health, education, public safety, public welfare, etc).	
• What is the name of the service you are interested in (e.g., telemedicine, educating school teachers, tourism, e-agriculture, disaster management, etc)	
• Is this Hub virtual (website), physical or both	
• Is this Hub for Urban or Rural areas.	
• How many users will be served (typically 5000-10,000)	
• Will it operate at a Local, State (Regional) or National level.	
• Will the service be mainly information dissemination (e.g., guidance, advice) or transactional (e.g., online purchasing)	
P2 (Self Assessment):	
What are the major benefits (e.g., public service).	
What are the major costs (rough, between 5K to100K USD).	
• Do the users need to be trained for maximum benefits.	
Do you need trained staff to manage this Hub	
• What are possible sources of funding.	

Signed and Dated (ICT4SIDS POC):

Signed and Dated (Customer Point of Contact):